



State of Hawai'i

REQUEST FOR PROPOSALS
RFP NO. BOT-2022-009

**FOLLOW UP CONTRACT AND DISBURSEMENT REVIEW
OF THE CLA – OHA & LLCs CONTRACT AND
DISBURSEMENT REVIEW REPORT
DATED DECEMBER 4, 2019**

ISSUED DATE: 10/8/21

DUE DATE: 11/8/2021 2:00 p.m. HST

The Office of Hawaiian Affairs
560 N. Nimitz Highway, Suite 200
Honolulu, Hawai'i 96817

Notice to Interested Parties: Offerors interested in submitting a proposal are encouraged to register your company by completing the Registration Form and submitting it to the OHA's RFP Coordinator via email at proposals@oha.org. See Attachment 2 – RFP Registration Form.

Notice to Offerors

(Chapter 103D, Hawai‘i Revised Statutes)

REQUEST FOR PROPOSAL (hereinafter “RFP”) No. BOT-2022-009

Notice is hereby given that pursuant to Chapter 103D, Hawaii Revised Statutes, as amended, (hereinafter “HRS”), the Office of Hawaiian Affairs (hereinafter “OHA”) will be accepting proposals from qualified forensic professional services firms to conduct a follow up contract and disbursement review of the CLA¹ report – OHA & LLC’s Contract and Disbursement Review Report, dated December 4, 2019, specifically on 38 items flagged for possible fraud, waste, and abuse. Offerors must have experience with forensic, accounting, audit, and related type engagements utilizing standards in accordance with the Statement on Standards for Forensic Services, established by the American Institute of Certified Public Accountants (AICPA) Council, Forensic and Valuation Services Executive Committee, which provides guidance and establishes enforceable standards for members performing certain forensic and valuation services.

This RFP may be downloaded from either the State Procurement Office (hereinafter “SPO”) website at <https://hands.ehawaii.gov/hands/opportunities> or the OHA website at www.oha.org/solicitations beginning October 8, 2021. Proposals shall be submitted via email to proposals@oha.org by no later than 2:00 p.m. Hawaii Standard Time (hereinafter “HST”), November 8, 2021. The official time will be that which the email is received by the OHA.

The OHA reserves the right to reject any and all proposals and to accept any proposal in whole or in part when in the best interest of the OHA and the State. Questions relating to this solicitation will be directed to the RFP Coordinator, Mr. Christopher Stanley, Procurement Manager, at proposals@oha.org.

OFFICE OF HAWAIIAN AFFAIRS
Carmen Hulu Lindsey
Chair of the Board of Trustees
Chief Procurement Officer

¹ As the report of the previous contractor CliftonLarsonAllen (CLA) is the subject of the follow up review, CLA is not eligible to respond to this RFP.

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Section 1 – Administrative Overview

I. Authority

Established under Article XII of the Constitution of the State of Hawai‘i and Chapter 10 of the Hawai‘i Revised Statutes (HRS), the OHA is a semi-autonomous public agency of the State of Hawai‘i, with the legal mandate of bettering the conditions of Native Hawaiians. The OHA’s mission is “To mālama (protect) Hawaii’s people, environmental resources, and trust assets toward ensuring the perpetuation of the culture, enhancement of lifestyle, and protection of Native Hawaiian entitlements while enabling the building of a strong and healthy Hawaiian people and Lāhui recognized nationally and internationally.

The OHA seeks to competitively procure and engage a professional services firm that has experiences in forensic services² to conduct a follow up contract and disbursement review of the CLA³ report – OHA & LLC’s Contract and Disbursement Review Report, dated December 4, 2019, specifically on 38 items flagged for possible fraud, waste, and abuse. The purpose of this RFP is to hire a professional services firm to determine, for each of the 38 red flag issues, whether cause to a reasonable certainty exists to believe that fraud, waste, or abuse or some combination of each of these three classifications, exists. Offerors must have experience with forensic, accounting, audit, and related type engagements utilizing standards in accordance with the Statement on Standards for Forensic Services, established by the American Institute of Certified Public Accountants (AICPA) Council, Forensic and Valuation Services Executive Committee, which provides guidance and establishes enforceable standards for members performing certain forensic and valuation services.

A determination has been made that the OHA is unable to secure these services through a low bid process. Factors included in the determination are: 1) price is not the primary consideration in determining an award; 2) the resulting contract may need to be other than a fixed price type; 3) the specifications for the services cannot be sufficiently described through low bid process; 4) oral or written discussion need to be conducted with Offerors concerning their proposals; 5) Offerors may need to revise their proposal, including price; and 6) the award needs to be based on a comparative evaluation in order to determine the most advantageous offering to the OHA. To that end, a low bid process is not practicable.

This RFP is issued under the provisions of Chapter 103D, HRS, as amended, and its companion administrative rules. Offerors are charged with presumptive knowledge of

² For RFP purposes, the term *forensic* is defined as “used in, or suitable to, courts of law or public debate”. Forensic accounting services generally involve the application of specialized knowledge and investigative skills by a member to collect, analyze, and evaluate certain evidential matter and to interpret and communicate findings (forensic services). Statement on Standards for Forensic Services No. 1, retrieved July 13, 2021

<https://future.aicpa.org/resources/download/statement-on-standards-for-forensic-services>

³ As the report of the previous contractor CliftonLarsonAllen (CLA) is the subject of the follow up review, CLA is not eligible to respond to this RFP.

all requirements of the cited authorities. Submission of a valid executed proposal by any Offeror will constitute admission of such knowledge on the part of such Offeror.

II. RFP Organization

This RFP is organized into five (5) sections:

Section 1: Administrative Overview – Provides Offeror with an overview of the procurement and contracting process.

Section 2: Scope of Services – Provides Offeror with a general description of the tasks to be performed, delineates Offeror’s responsibilities, and defines deliverables as applicable.

Section 3: Proposal Form and Instruction – Describes the required format and content for the proposal.

Section 4: Proposal Evaluation & Award – Describes how proposals will be evaluated.

Section 5: Attachments

III. Contracting Office

The Contracting Office is responsible for overseeing the procurement and issuing the contract resulting from this RFP. The Contracting Office is:

Office of Hawaiian Affairs
Procurement Services Program
560 North Nimitz Highway, Suite 200
Honolulu, Hawai‘i 96817 Telephone: 594-1888

The RFP Coordinator or his designated representative is listed below:

Christopher Stanley
Office of Hawaiian Affairs
Procurement Services Program
560 North Nimitz Highway, Suite 200
Honolulu, Hawai‘i 96817
Email: chriss@oha.org

The OHA reserves the right to change the RFP Coordinator without prior written notice.

The designated Contract Administrator under this contract is identified as:

Carmen Hulu Lindsey, Chair
Board of Trustees
Office of Hawaiian Affairs

560 North Nimitz Highway, Suite 200
 Honolulu, Hawai'i 96817

Any changes to the OHA's Contract Administrator or his designated representative will be provided in writing to the Offeror. The OHA reserves the right to make the changes to the OHA's Contract Administrator.

Once the successful Offeror has received the Notice to Proceed, all communications regarding approvals, reports, and requests shall be directed to the OHA's Contract Administrator.

IV. Terms and Acronyms

BAFO	Best and Final Offer
BOT	Board of Trustees of the Office of Hawaiian Affairs
CEO	OHA Chief Executive Officer
COGS	Certificate of Good Standing
CPO	OHA Chief Procurement Officer
DCCA	Department of Commerce and Consumer Affairs
FY	Fiscal Year
GET	General Excise Tax
HAR	Hawai'i Administrative Rules
HCE	Hawai'i Compliance Express
HRS	Hawai'i Revised Statutes
HST	Hawai'i Standard Time
Kūkākūkā	Discussion
LLC	Limited Liability Corporation
Offeror	All persons who submit a proposal in response to this Request For Proposal No. BOT-2022-009
OHA	Office of Hawaiian Affairs
Personnel	All persons engaged in performing the work covered by the contract will be considered employees of the Offeror
RFP	Request for Proposals
SPO	State Procurement Office
STATE	State of Hawai'i, including its department, agencies, and political subdivisions
TMK	Tax Map Key
USPS	United States Postal Service

V. Procurement Timeline

Activity	Scheduled Dates
Release of Request for Proposals	10/8/2021
Virtual Information Meeting	By 10/22/2021
Due Date to Submit Questions	10/22/2021
OHA’s Response to Questions	10/25/2021
Proposals Due Date/Time	11/8/2021
Evaluations	November-December, 2021
Presentations (TBD)	TBD
Notice of Award	December 2021
Contract Start Date	December 2021

The OHA reserves the right to amend or revise the Procurement Timeline without prior written notice when it is in the best interest of the OHA. The Timeline represents the OHA’s best estimate of the schedule that will be followed. All times indicated are HST. If a component of this Timeline is delayed, the rest of the Timeline may be shifted accordingly.

VI. Virtual Information Meeting

Due to COVID-19, we will be offering a virtual informational meeting scheduled Friday, October 22, 2021 at 2:00 p.m. HST. The OHA requests that all Offerors who plan to attend the virtual information meeting please submit the RFP Registration Form no later than Monday, October 18, 2021, so we may confirm your attendance.

VII. Submission of Questions

Offerors may submit questions to the RFP Coordinator at proposals@oha.org. The deadline for submission of written questions is provided in the Procurement Timeline, above. All written questions will be responded to in an addendum to this RFP and posted to the OHA’s website and the SPO website no later than the date of “OHA’s Response to Questions.”

The only official position of the OHA is that which is stated in writing and issued in this RFP and/or as addenda to this RFP. No other means of communication, whether oral or written, will be construed as a formal or official response/statement and may not be relied upon as such.

VIII. Submission of Sealed Proposal

A. Form/Formats. Proposal forms and formats such as for the price proposal are included in Section 5 - Attachments to this RFP.

- B. Proposal Submittal. Proposals must be submitted via email to proposals@oha.org by the date and time designated in the Procurement Timeline for this RFP. Any proposals received after the designated date and time will be rejected.
- C. Pre-opening Modification or Withdrawal. All proposals may be modified or withdrawn prior to the deadline for submittal by written notice to modify or withdraw the proposal. All requests for modification will be sealed, accompanied by the actual modification to the proposals, and signed by an authorized signatory.

The written request must be submitted to proposals@oha.org. Modifications and/or withdrawals will be clearly marked as such and must be received by OHA no later than 2:00 p.m. HST, November 8, 2021.

- D. Wages and Labor Law Compliance. Prior to entering into a contract in excess of \$25,000, the successful Offeror will certify that it complies with section 103-55, HRS, as amended, entitled “Wages, hours, and working condition of employees of contractors performing services.” Section 103-55, HRS, provides that the services to be performed will be performed by employees paid at wages not less than wages paid to public officers and employees for similar work. Offerors are further advised that in the event of an increase in wages for public employees performing similar work during the period of the contract, the OFFEROR will be obligated to provide such increased wages.

Offerors will complete and submit the attached Wage Certificate certifying that the services required will be performed pursuant to section 103-55, HRS. See Attachment 5 – Wage Certificate.

The Offeror will be further obligated to notify his/her employees performing work under the contract regarding the provisions of section 103-55, HRS, and current wage rates for public employees performing similar work. The Offeror may meet this obligation by posting a written notice to this effect in the Offeror’s place of business in an area accessible to all employees.

Offerors are strongly encouraged to account for salary increases as posted by the State of Hawai‘i Department of Human Resources Development (hereinafter “DHRD”). The OHA will consider requests for increases as a result of wage increases to public officers and employees during the contract period or any option period that is not published. At the release of this solicitation, the effective wages through January 1, 2021 for state employees performing similar work have been published by the DHRD.

If wages increase after the execution of the contract, the Offeror may request an increase in contract price in order to correspondingly increase the wages of the Offeror’s employees performing the work, including any increase in costs for benefits required by law that are automatically increased as a result of increased wages, such as federal old-age benefits, workers’ compensation, temporary disability insurance, unemployment insurance, and prepaid health insurance.

The Offeror will not be paid for any reimbursement of retroactive pay negotiated by the State. The Offeror's request for the increase must meet the following criteria:

1. At the time of the offer, if the Offeror's hourly wage rate is greater than the prevailing State wage, the Offeror's requests for increase will not be considered.
2. At the time of the request, the Offeror must or must have provided documentation to show that it is in compliance with section 103-55, HRS (i.e., its employees are being paid no less than the known wage rates of a State position). Documentation will include the employee's payroll records and a statement that the employees are being utilized for this contract.
3. Request for an increase must be made in writing to the OHA on a timely basis as follows:
 - a. Request for increase for the initial contract period must be made as soon as practicable after the State wage agreements are made public. Approved requests will be retroactive to the date of increase for the State employees with adequate documentation that the Offeror provided its employees a wage increase.
 - b. To obtain the current wage information, download the information from the Department of Human Resources Development's website at the following address:

<https://dhrd.hawaii.gov/state-employees/classification-and-compensation/>

It is the sole responsibility of the Offeror to comply with section 103-55, HRS, as applicable.

E. Confidential Information. If an Offeror believes that any portion of a proposal contains information that should be withheld from public disclosure as confidential, the Offeror will request in writing nondisclosure of such information and provide justification to support the designation of confidentiality. Such information will accompany the proposal, be clearly marked, and will be readily separable from the proposal documents to facilitate the eventual public inspection of the non-confidential section of the proposal documents. Note the price and the provisions of the minimum required services are not considered confidential and will not be withheld.

Offerors who choose to identify portions of their proposal as confidential will be responsible to ensure that the minimum services are not included. The OHA will not make any determination of confidentiality for the Offeror.

If the proposal is marked confidential in its entirety, the OHA Procurement Services Program will not make a determination of confidentiality and will refer any request for information to OHA Corporate Counsel and/or the State's Office of Information Practices.

F. Exceptions. Offerors will list any exceptions taken to the terms, conditions, specifications, or other requirements listed herein. Offerors must reference the RFP section where the exception is taken and provide a description of the exception taken and any proposed alternative. The OHA will retain the right to grant exceptions to discretionary policies. Request for exceptions from State, Federal, or local laws will not be approved.

IX. Discussions with Offerors Prior to Proposal Submissions

Discussion may be conducted with the Offeror to promote understanding of the OHA's requirements.

X. Opening of Proposals

The date and time recorded for the receipt of any proposals by the OHA, any modification to proposals, and withdrawals of proposals will be the date and time of receipt of the email by the OHA. All documents received will be held in a secure place by the OHA and will not be examined for evaluation purposes until the submittal deadline. The procurement file will be open to public inspection after a contract has been awarded and executed by all parties. Proposals will not be opened at a public proposal opening.

XI. Additional Materials and Documentation

Proposal samples or descriptive literature should not be submitted unless specifically requested within the RFP. Offerors may include up to five (5) pages of documentation, literature, samples, or brochures of related services which demonstrate experience to related services.

XII. RFP Amendments

The OHA reserves the right to amend this RFP at any time prior to the proposal submission deadline. Offerors will be notified of the availability of amendments through verbal or written communications. All amendments to this RFP will be posted to the SPO website <https://hands.ehawaii.gov/hands/admin/search> and to the OHA website www.oha.org/solictations.

XIII. Additional Terms and Conditions

The Offeror shall be bound by the confidentiality requirements of the contract. Offeror personnel performing work under the contract shall be required to sign confidentiality agreements that prohibit the disclosure of non-public information received from the OHA.

The OHA further reserves the right to add terms and conditions during contract negotiations and discussions. These terms and conditions may be applicable to the scope of the RFP and will not affect the proposal evaluation.

XIV. Intellectual Property Rights

The OHA reserves the right to unlimited, irrevocable, worldwide, perpetual, royalty-free, non-exclusive licenses to use, modify, reproduce, perform, release, display, create derivative works from the workpapers, work product(s), and to disclose the work product(s), and to transfer the intellectual property to third parties for publish in part or in whole, any information derived from the work for the OHA's purposes.

The OHA understands that the information obtained from these efforts is the sole property of the OHA, and that any use of this information must be approved by the OHA, and that any information and all materials used to complete the project will be returned to the OHA.

XV. Cancellation of the Request for Proposals

The RFP may be canceled and any or all proposals rejected in whole or in part, without liability to the OHA, when it is determined to be in the best interest of the OHA.

XVI. Costs for Proposal Preparation and Verification

Any costs incurred by the Offeror in preparing or submitting a proposal are the Offeror's sole responsibility. Any cost incurred by the Offeror prior to the execution of a contract is not eligible for reimbursement.

Costs incurred in connection with the review, inspection and verification of information provided in the RFP will be the Offeror's sole responsibility.

Offerors must ensure that the OHA is provided with the written authorization(s) necessary to verify the information provided in the Offeror's proposal.

XVII. Mistakes in Proposals

While Offerors are bound by their proposals, circumstances may arise where a correction or withdrawal of a proposal is proper. An obvious mistake in a proposal may be corrected, withdrawn, or waived by the Offeror to the extent that it does not conflict with the best interests of the OHA or to the fair treatment of other Offerors. Mistakes in proposals will be handled as provided for in Section 3-122, HAR.

XVIII. Rejection of Proposals

The OHA reserves the right to consider as acceptable and responsive only those proposals submitted in accordance with all requirements set forth in this RFP and which demonstrate an understanding of the problems involved and comply with the service specifications. Any proposal offering any other set of terms and conditions contradictory to those included in this RFP may be rejected without further notice.

A proposal may be automatically rejected for any one or more of the following reasons:

1. Cancellation of solicitations and rejection of offers (HAR §3-122-95);
2. Cancellation of solicitation (HAR §3-122-96);
3. Rejection of offers (HAR §3-122-97);
4. Reporting of anti-competitive practices (HAR §3-122-191 to §3-122-196);
5. Rejection for inadequate accounting system (HRS §103D-314(2));
6. Late proposals (HAR §3-122-16.08);
7. Proposal not responsive (HAR §3-122-97); or
8. Offer not responsible (HAR §3-122-108 to HAR §3-122-112).

XIX. Notice of Award

Any contract arising out of this solicitation is subject to the approval by the OHA BOT Chair as to content, the OHA Corporate Counsel as to form, and subject to the availability of funding.

The successful Offeror will receive a Notice of Award which will indicate that the Offeror has been selected to provide the services under this RFP.

No work is to be undertaken by the Offeror prior to the contract commencement date. The OHA is not liable for any work, contract, costs, expenses, loss of profits, or any damage whatsoever incurred by the Offeror prior to the contract commencement date as specified in the contract.

Pursuant to section 3-122-112, HAR, Responsibility of Offeror, the Offeror will produce documents to the Procurement Officer to demonstrate compliance with this section.

The Offeror receiving the award will be required to enter into a formal written contract with the OHA. The General Conditions of the contract are attached, and minimum service specification are included herein. See Attachment 7 – General Terms and Conditions.

XX. Protests

Pursuant to sections 103D-701, HRS, as amended, and 3-126-4 HAR, an actual or prospective Offeror who is aggrieved in connection with the solicitation or award of a contract may submit a protest. An actual or prospective Offeror may protest the solicitation or award of services only for a serious violation of procurement policies and operational procedures. Only the following matters may be protested:

1. A state purchasing agency's failure to follow procedures established by Chapter 103D, HRS, as amended.
2. A state purchasing agency's failure to follow any statute established by Chapter 103D, HRS, as amended.
3. A state purchasing agency's failure to follow any procedure, requirement, or evaluation criterion in a request for proposals issued by the state purchasing agency.

The Notice of Protest shall be emailed to proposals@oha.org conducting the protested procurement and the Procurement Officer who is conducting the procurement as indicated below within five (5) working days after the aggrieved person knows or should have known of the facts giving rise thereto.

Provided that a protest based upon the content of the solicitation will be submitted in writing prior to the date set for receipt of offers, a protest of an award or proposed award will be submitted within five (5) days after the posting of award of the contract. Deliveries from other than USPS will be considered hand deliveries and considered submitted on the date of actual receipt by the OHA. Any notice of award letter(s), resulting from this solicitation will be posted on the Procurement Reporting System on the State Procurement Office website at <https://hands.ehawaii.gov/hands/opportunities> and the OHA website at www.oha.org/solicitations.

Head of Purchasing Agency	Procurement Manager
Name: Sylvia M. Hussey, Ed.D.	Name: Christopher Stanley
Title: Chief Executive Officer	Title: Procurement Manager
Address: Office of Hawaiian Affairs 560 North Nimitz Highway, Suite 200 Honolulu, Hawai'i 96817	Address: Office of Hawaiian Affairs 560 North Nimitz Highway, Suite 200 Honolulu, Hawai'i 96817

XXI. Availability of Funds

The award of a contract and any allowed renewal or extension thereof, are subject to the availability and allotment of the OHA funds, State, and/or Federal funds.

XXII. Monitoring and Evaluation

The Offeror's Performance under the contract will be monitored and evaluated by the OHA Contract Administrator or his/her designated representative, the OHA Compliance and Contract Management function, and/or other designated representatives.

Failure to comply with all material terms of the contract may be cause for suspension or termination as provided in the General Conditions. The Offeror may be required to submit additional written reports, including a corrective action plan, in response to monitoring conducted by the OHA. These additional reports will not be considered a change to the scope of work and will continue for a duration of time as deemed necessary by the OHA.

XXIII. General and Special Conditions of Contract

The General Conditions that will be imposed contractually are included as an attachment. See Attachment 7 – General Terms and Conditions.

Special Conditions may be imposed by the OHA. The OHA reserves the right to make appropriate modifications to the quantity of items or reporting requirements contingent upon unforeseen conditions.

XXIV. Cost Principles

The OHA will utilize standard cost principles from section 3-123, HAR, which are available on the SPO website. Nothing in this section will be construed to create an exemption from any cost principle arising under State and Federal laws.

XXV. Campaign Contributions by State and County Contractor Prohibited

If awarded a contract in response to this solicitation, the Offeror agrees to comply with Section 11-355, HRS, which states that campaign contributions and campaign solicitations are prohibited from a State and County government contractor at any time between the execution of the contract through the completion of the contract if the contract is paid with funds appropriated by the legislative body.

(END OF SECTION)

Section 2 – Scope of Services

I. Information

A. Overview and Background

In 2018, the Office of Hawaiian Affairs (“OHA”) contracted CliftonLarsonAllen (“CLA”) to review for a period of five (5) years, specifically fiscal years (FY) 2012, FY 2013, FY 2014, FY 2015, and FY 2016 and to include both the OHA and the Limited Liability Company(ies) (“LLC”). For the OHA, the scope of work called for CLA to select eighty (80) contracts and fifty (50) other financial disbursements of funds for testing and review. For the LLCs, the scope of work called for CLA to select thirty (30) contracts and twenty-five (25) other financial disbursements of funds for testing and review. The scope of services specified all contracts and financial disbursements tested would be selected by CLA based on CLA’s understanding of the OHA’s and LLC’s policies and procedures and data analytics performed on the financial activity of the organizations.

The OHA is the sole member of two LLCs, Hi`ilei Aloha LLC (“Hi`ilei Aloha”) and Ho`okele Pono LLC (“Ho`okele Pono”). Hi`ilei Aloha is the sole member of two limited liability companies Hi`ipaka LLC (“Hi`ipaka”) and Hi`ikualono LLC (“Hi`ikualono”). In January 2008, Hi`ilei Aloha created Hi`ipoi LLC, a Hawaii limited liability company, as a sub-entity whose primary purpose was to foster cultural, educational, and business opportunities related to taro farming and the production of poi and taro products, primarily in West Kauai. Hi`ipoi was dissolved in 2017. Ho`okele Pono is the sole member of a single limited liability company Ho`okipaipai LLC (“Ho`okipaipai”). On May 30, 2019, via Action Item RM #19-08, the Board approved, adopted, and ratified the: 1) Resolutions of the Board of Trustees Office of Hawaiian Affairs; 2) Articles of Termination and Plans of Dissolution, and 3) LLC Manager Position Description as sole member of two limited liability companies, Hi`ilei Aloha LLC and Ho`okele Pono LLC.

The overall scope of work and approach was conducted utilizing standards in accordance with the Statement on Standards for Consulting Services, Consulting Services: Definitions and Standards (codified as CS Section 100 in AICPA Professional Standards) of the American Institute of Certified Public Accountants (“AICPA”). The report did not constitute an audit, compilation, or review, in accordance with standards of the AICPA, the objective of which would be the expression of an opinion on any specified elements, accounts, or items. Accordingly, CLA did not express such an opinion.

The results of the review was reported to the Board of Trustees (BOT) Committee on Resource Management (CRM) on December 4, 2019 and after full and free discussion, the CRM recommended approval of the following action to the BOT:⁴ *Move to recommend that: 1) the Board of Trustees receive the final report on OHA & OHA’s LLCs Contract & Disbursement Review prepared by CliftonLarsonAllen LLP and commissioned by the Board under [Contract] 3284, as amended; and 2) direct Administration to review and analyze the recommendations contained in the final report and report back to the RM Committee with its analysis and plan to implement the recommendations at the first Resource Management Committee meeting in January 2020.*

⁴ Committee on Resource Management Committee Report dated December 4, 2019

The BOT approved the action at its meeting on December 5, 2019 and the report by Administration, discussed below, is in response to that December 2019 action and directive. The action and related approved/received at the December 5, 2019 meeting is hereinafter identified as the “CLA December 2019 Report”. Image 1 below of the Table of Contents for the CLA December 2019 Report is provided.

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B. DRAFT OHA & LLCs Contract and Disbursement Review, Recommendations Implementation Report

In preparing the response to the Committee on Resources Management directive, in addressing the recommendations⁵ provided by CLA (Recommendations), Administration

⁵ Refers to 73-OHA, 30-LLC and 7-BOT recommendations, collectively “Recommendations”

completed the following: 1) Reviewed in detail, the related testing criteria, methodology, results and observations; 2) Compared the recommendations to policy, procedure, and practice actions taken by the organization since FY2016; 3) Contacted prior employees, vendors, and other stakeholders, reviewed internal systems and sources and located documents and deliverables that CLA noted were not available at the time of field work; 4) Assessed implementation status (e.g., full, partial); 5) Determined corrective action and related implementation actions; and 6) Designed implementation, monitoring, and reporting activities.

In addition to addressing the CLA Recommendations, Administration also focused on transactions flagged by CLA as possible fraud, waste, and abuse in both the OHA and the LLCs. Appendices C and D reflect Administration's comments and notes to the 32 and 6 items flagged for OHA and the LLCs, respectively. Administration did not render a determinative opinion as to whether any of the 38 items constituted fraud, waste, or abuse. **These 38 items are now the subject matter and scope of this RFP.**

At the January 22, 2020 meeting of the Committee on Resource Management on January 22, 2020, Administration presented the report including:

1. Activities Completed by CLA – Review, Analyses, Observations, and Recommendations⁶

In executing the engagement, CLA completed reviews and analyses of data gathered from: preliminary information gathering and document review; process interviews of the OHA and LLCs staff; documents requested; test items; selected sample of contracts and disbursements; interviews with the OHA Trustees; inquiries with the OHA and LLCs staff; assessments of Board of Trustees oversight; and status updates and communications with the Committee on Resources Management (“CRM”).

In the final report, CLA provided both observations and recommendations for the OHA and the LLCs separately. For the OHA: Seventy-three (73) recommendations based on the results of contracts and financial disbursements testing as well as measures concerning the internal controls in place to ensure the integrity of the performance indicators in the OHA annual report to the BOT; and six (6) recommendations pertaining to the BOT's general oversight and governance of the OHA and the LLCs. CLA also made thirty (30) recommendations based on the results of contracts and financial disbursements testing as well as measures concerning the internal controls in place to ensure the integrity of the performance indicators in the LLC's Quarterly reports to the BOT. In addition, the CLA Report strongly encouraged the Trustees to delegate to the OHA's Administration the development of a “Recommendations Implementation Plan”.

⁶ CLA report, p 18
Scope of Services
RFP No. BOT-2022-009

2. Fraud, Waste and Abuse

Administration noted the CLA Report definitions of fraud⁷, waste⁸, and abuse⁹ in responding to the observations, recommendations, and implementation plan. In addition, there are two limitations¹⁰ that should be noted, CLA's procedures were designed to: 1) Detect and identify possible fraud, waste, and abuse; however, CLA cannot provide absolute assurance that all instances of possible fraud, waste, and abuse were identified; and 2) Detect red flags of fraud and transactions that appeared questionable. The CLA Report noted, **“However, if during the performance of our services other matters had come to our attention suggesting possible financial improprieties and/or irregularities, we would have communicated such matters to the Resource Management Committee of the Office of Hawaiian Affairs.”**¹¹ [emphasis added] To Administration's knowledge, no such communication was made to the Resource Management Committee.

3. Recommendations Implementation Plan Development Activities

In preparing the Recommendations Implementation Plan (“RIP”) response to the Committee on Resources Management directive, Administration addressed the recommendations¹² provided by CLA (Recommendations), Administration completed the following: 1) Reviewed in detail, the related testing criteria, methodology, results and observations; 2) Compared the recommendations to policy, procedure, and practice actions taken by the organization since FY2016; 3) Contacted prior employees, vendors, and other stakeholders, reviewed internal systems and sources and located documents and deliverables that CLA noted were not available at the time of field work; 4) Assessed implementation status (e.g., full, partial); 5) Determined corrective action and related implementation actions; and 6) Designed implementation, monitoring, and reporting activities.

In addition to addressing the CLA Recommendations, the OHA Administration also

⁷ “A type of illegal act involving the obtaining of something of value through willful misrepresentation. Whether an act is, in fact, fraud is a determination to be made through the judicial or other adjudicative system and is beyond the auditor's professional responsibility.”---CLA Report, page 24.

⁸ “Involves not receiving reasonable value for money in connection with any government funded activities due to an inappropriate act or omission by actors with control over or access to government resources (e.g., executive, judicial, or legislative branch employees, grantees, or other recipients). Importantly, waste goes beyond fraud and abuse and most waste does not involve a violation of law. Rather, waste relates primarily to mismanagement, inappropriate actions, and inadequate oversight.”---CLA Report, page 24

⁹ “Involves behavior that is deficient or improper when compared with behavior that a prudent person would consider reasonable and necessary business practice given the facts and circumstances. Abuse also includes misuse of authority or position for personal financial interests or others of an immediate or close family member or business associate. Abuse does not necessarily involve fraud, violation of laws, regulations, or provisions of a contract or grant agreement.”---CLA Report, page 24.

¹⁰ CLA Report, page 28

¹¹ CLA Report, Page 2

¹² Refers to 73-OHA, 30-LLC and 7-BOT recommendations, collectively “Recommendations”

focused on transactions flagged by CLA as possible fraud, waste, and abuse in both the OHA and the LLCs. Appendices C and D of the RIP reflect Administration's comments and notes to the 32 and 6 items flagged for OHA and the LLCs, respectively. These 38 flagged transactions are the focus of this RFP.

4. Responses by LLCs Leadership

Implementation responses to the 30 Recommendations and six (6) test items flagged for possible fraud, waste, and abuse, were provided by LLC Management (e.g., Chief Operating Officer, Executive Director). Administration reviewed and discussed the LLC implementation plan responses (e.g., implemented, partially implemented, not implemented) and included LLC Management in the recommendations and implementation, quarterly monitoring, and reporting responsibilities. No determinative findings of whether fraud, waste, or abuse existed were made by the Administration relating to the 6 LLC items referenced above in Appendix D and it is the OHA's position that Appendix D is not determinative nor dispositive of whether fraud, waste, or abuse or some combination of these three are deemed to exist. Determining whether cause to a reasonable certainty exists to believe that a finding of fraud, waste, or abuse or a combination of some or all of these three exists for each of these 6 flagged transaction is part of the focus of this RFP.

5. CLA Report to the Committee on Resource Management, Dated December 4, 2019

The CLA report to the Committee on Resource Management, dated December 4, 2019 (CLA Report), was incorporated in and used as a basis for the RIP. Restating of certain sections of the CLA Report verbatim was done when deemed by Administration to be important for context, clarity, and emphasis.

6. Reporting and Monitoring of Recommendations Implementation Plan

Administration developed a CLA Report Recommendations Implementation Plan dashboard that was to be used to report the progress of the implementation at Appendix E (of the RIP). At the time of the report to the CRM, January 2020, Administration planned to update the dashboard and report to the CRM on a quarterly basis - no later than April 30, 2020 for the third quarter ending March 31, 2020; and no later than July 31, 2020 for the fourth quarter and fiscal year ending June 30, 2020. Administration also anticipated at the time that all Recommendations would be addressed no later than fiscal year ending June 30, 2020, with the exception of OHA Recommendation #55 related to a records management system, implementation activities which were scheduled for completion by June 30, 2021.

7. Impact of COVID-19

In March of 2020, in response to COVID-19 related emergency proclamations and other public health requirements, the OHA closed its offices and transitioned to telework being mindful of health and safety matters for employees and beneficiaries, while mitigating service interruptions to beneficiaries and the Lāhui. While the OHA planned to return to its physical worksites gradually in July 2021, updates to the RIP would be needed and should be done prior to the Contractor's start of fieldwork.

C. Documents

The following reference documents are publically available to enable the provision of a comprehensive response to the RFP:

1. CLA – OHA & LLCs Contract and Disbursement Review Report, dated December 4, 20219

<https://www.oha.org/oha-llcs-contract-and-disbursement-review/>

2. DRAFT OHA & LLCs Contract and Disbursement Review, Recommendations Implementation Report, dated January 2020, presented to the Committee on Resource Management on January 22, 2020

<https://19of32x2yl33s8o4xza0gf14-wpengine.netdna-ssl.com/wp-content/uploads/20200122-RM-Electronic-Folder.pdf>

APPENDICES

- A Implementation Plan for 73 OHA Recommendations
- B Implementation Plan for 30 LLCs Recommendations
- C OHA Addressing Possible Fraud Waste Abuse Flagged Test Items (32)
- D LLCs Addressing Possible Fraud Waste Flagged Test Items (6)
- E Recommendations Implementation Plan Monitoring and Reporting Dashboard
- F 3.28.19 OHA Response to Audit Report 18-03 Status of Implementation
- G 8.30.19 OHA Response to Audit Report 18-08 Status of Implementation

3. Committee Minutes from the January 22, 2020 Committee on Resource Management Meeting,

<https://19of32x2yl33s8o4xza0gf14-wpengine.netdna-ssl.com/wp-content/uploads/APPROVED-2020-0122-FINAL-RM-MINUTES-FULL2.pdf>

4. Report No. 18-08, June 2018, Audit of the Office of Hawaiian Affairs' Competitive Grants and Report on the Implementation of 2013 Audit Recommendations,

<http://files.hawaii.gov/auditor/Reports/2018/18-08.pdf>

5. Report No. 18-03, February 2018, Audit of the Office of Hawaiian Affairs, A Report to the Governor and the Legislature of the State of Hawaii,

D. Funding Source and Period of Availability

Consistent with State of Hawaii Act 29 (2021), Section 11 outlined the following, “Provided that of the general funds appropriated for beneficiary advocacy (OHA175), the sum of \$200,000 for fiscal year 2021-2022 shall be expended to conduct or contract for a follow up contract and disbursement review of the CLA – OHA & LLCs Contract and Disbursement Review Report, dated December 4, 2019.” Funds are subject to the Act 29 (2021) general funds appropriation of \$200,000 for fiscal year 2021-2022. Funding and period of availability may change upon written notice by the OHA.

It is understood that the contract will not be binding unless the OHA can document that there is an available and unexpended appropriation or balance of an appropriation over and above all outstanding contracts sufficient to cover the amount required by the contract. Any contract entered into as a result of this RFP is binding only to the extent that funds are certified as available and allocated and received by the OHA. The availability of funds in excess of the amount certified as available is contingent upon Board approved resourcing.

It has been determined that there are sufficient general funds to pay for the entirety of this contract and no extensions or additions are to be made available from the OHA. Pursuant to Chapter 103D-315, HRS, as amended, the OHA reserves the right to cancel the contract; and nothing in this RFP shall be interpreted to mean that the OHA shall be liable to pay for services provided.

II. General Requirements

A. Qualifying Requirements

1. The Offeror will comply with section HRS §103D-601, as amended, entitled “Cost Principles Rules Required.”
2. The Offeror must have no outstanding balances owing to the OHA. Exception may be granted by the CEO of the OHA for debts recently acquired and for debts for which a repayment plan has been approved by the CEO of the OHA.
3. Offerors are advised that if awarded a contract, the successful Offeror must furnish proof of compliance with the requirements of Section 103D-310, HRS, and §3-122-112, HAR.
 - a. Chapter 237, General Excise Tax Law;
 - b. Chapter 383, Hawai‘i Employment Security Law;
 - c. Chapter 386, Workers’ Compensation Law;
 - d. Chapter 392, Temporary Disability Insurance;
 - e. Chapter 393, Prepaid Health Care Act; and

- f. Certificate of Good Standing (hereinafter “COGS”) for entities doing business in the State.
4. Be registered and incorporated or organized under the laws of the State of Hawai‘i (hereinafter “Hawai‘i business”).

The Offeror must be one of the following:

- a. Hawai‘i business: A business entity referred to as a “Hawai‘i business” is registered and incorporated or organized under the laws of the State of Hawai‘i. As evidence of compliance, the Offeror will submit a CERTIFICATE OF GOOD STANDING issued by the Department of Commerce and Consumer Affairs Business Registration Division (hereinafter “DCCA”). A Hawai‘i business doing business as a sole proprietorship is not required to register with the DCCA, and therefore not required to submit the certificate. An Offeror’s status as sole proprietor or other business entity and its business street address will be used to confirm that the Offeror is a Hawai‘i business.
 - b. Compliant non-Hawai‘i business: A business entity referred to as a “compliant non-Hawai‘i business,” is not incorporated or organized under the laws of the State of Hawai‘i, but is registered to do business in the State. As evidence of compliance, the Offeror will submit a CERTIFICATE OF GOOD STANDING.
5. Business Office

The Offeror must have, at a minimum, a telephone number and electronic mail address from which it conducts business and be accessible by telephone from 8:00 a.m. to 5:00 p.m. HST, for meetings, teleconferences, video conferences, concerns, or requests that need immediate attention. An answering service is not acceptable. An office location, telephone number and electronic mail address must be identified in the Offerors’ proposal.

6. Certificate of Eligibility

The Offeror must demonstrate compliance with the following:

- a. Tax Clearance Form A-6;
- b. Department of Labor and Industrial Relation, Applications for Certificate of Compliance Form LIR#27; and
- c. Certificate of Good Standing issued by the DCCA and the Hawaii Compliance Express (hereinafter “HCE”), which allows businesses to register online through a simple wizard interface at:

<https://vendors.ehawaii.gov/hce/splash/welcome.html>

The HCE provides the applicant with a “Certificate of Vendor Compliance” with current compliance status as of the issuance date, accepted for both contracting purposes and final payment. Businesses that elect to use the

new HCE services will be required to pay an annual fee of \$12.00 to the Hawai'i Information Consortium, LLC (hereinafter "HIC").

7. Indemnification

The Offeror must agree to defend, indemnify, and hold harmless the State of Hawai'i, the OHA, its elected and appointed officials, officers, agents, and employees, from and against all liability, loss, damage, cost, and expense, including attorneys' fees, and all claims, suits, and demands arising out of or resulting from the acts or omission of the Offeror or the Offeror's officers, employees, agents, or subcontractors.

8. Insurance Requirements

To be eligible for award, the Offeror agrees to acquire insurance from an insurance carrier or carriers licensed to conduct business. Within fifteen (15) days prior to the contract start date, the successful Offeror must furnish to the Contracting Office a valid certificate(s) of insurance as evidence of the existence of the following insurance coverage in the amount not less than the amounts specified. The insurance must be maintained in full force and effect throughout the entire performance period. Failure to maintain the required insurance shall be considered a material default of the contract.

<u>Coverage</u>	<u>Limits</u>
Commercial General Liability (including personal injury, death, and property damage)	\$2,000,000 per occurrence; \$2,000,000 general aggregate per policy year; \$2,000,000 product and completed operations aggregate limit per policy year.
Personal and Advertising Injury	\$1,000,000 each occurrence.
Umbrella Liability	\$2,000,000 aggregate
Automobile Insurance covering all owned, non-owned, and hired automobiles	Bodily injury liability limits of \$1,000,000 each person and \$1,000,000 per accident; property damage liability limits of \$1,000,000 per accident. Or \$2,000,000 combined single limit.
Workers Compensation as required by laws of the State of Hawai'i	Insurance to include Employer's Liability. Such coverage shall apply to all employees of the CONTRACTOR and (in case any sub-contractor fails to provide adequate similar protection for all its employees) to all employees of sub-contractors
Professional Liability (Errors and Omissions)	\$1,000,000 per claim \$2,000,000 annual aggregate

- a. The State of Hawai‘i, the OHA, its elected and appointed officials, employees, and volunteers shall be named added as additional insured with respect to occurrences during or in connection with the performance of this contract. Before the effective date of this contract, the Offeror agrees to provide the OHA with certificate(s) of insurance necessary to satisfy the OHA that the insurance provision of this contract have been complied with and to keep such certificate(s) on deposit with the OHA during the entire term of this contract. The minimum insurance required shall be in full compliance with the Hawai‘i Insurance Code throughout the entire term of the contract, including supplemental contracts, and shall be written by a company authorized to do business in the State of Hawai‘i and rated no less than an AM Best rating of A- VIII. The Offeror and its carriers agree to waive their rights of subrogation with respect to any claims covered, or which should have been covered, by valid and collectible insurance, including any deductibles or self-insurance maintained thereunder. Upon request by the OHA, the Offeror shall furnish a copy of the policy or policies that satisfy the insurance requirements of this contract.
- b. Failure of the Offeror to provide and keep in force such insurance shall be regarded as a material default under this contract, entitling the OHA to exercise any or all the remedies provided in this contract for default of the Offeror.
- c. The procuring of such required policy or policies of insurance shall not be construed to limit the Offeror’s liability hereunder or to fulfill the indemnification provisions and requirements of this contract. Notwithstanding said policy or policies of insurance, the Offeror shall be obliged for the full and total amount of damage, injury, or loss cause by negligence or neglect connected with this contract.
- d. To satisfy the minimum coverage limits required by this contract, the Successful Offeror may use an umbrella policy in addition to the mandatory insurance policies (e.g, general liability insurance, automobile Insurance, andworkers’ compensation) provided that the OHA approves, and the umbrella policy follows the underlying coverage forms.
- e. The Offeror shall notify the OHA in writing of any cancellation or substantive change in insurance at least thirty (30) calendar days prior to the effective date of such cancellation or change.
- f. The OHA is a self-insured semi-autonomous state agency. The Offeror’s insurance shall be primary. Any insurance maintained by the State of Hawai‘i and the OHA shall apply in excess of, and shall not contribute to insurance provided by the Offeror.
- g. Other Additional Insurance

The Offeror may, at its own expense, obtain additional insurance coverage for further protection subject to the OHA’s approval. Request for approval will

include a description of the additional insurance coverage, the amount of the premium, and justification for additional insurance.

9. Minority/Women Business Participation (hereinafter “MBE/WBE”)

Whenever possible, the Offeror awarded the contract agrees to subcontract with minority owned business enterprises and/or women owned business enterprises certified as such as recognized.

10. Using Best Effort to Fulfill Minority/Women Business Participation

In the event that the OHA has reasonable belief that the Offeror will not use its best efforts to meet the MBE/WBE participation goal, the OHA reserves the right to cancel the contract in whole or in part. Best efforts may be established by demonstrating that the Offeror already is or is working towards being certified as an MBE/WBE or has contracted or solicited bid/quotes from subcontractors that are certified as MBE/WBE through the Small Business Administration.

11. The Offeror cannot be CliftonLarsonAllen LLP.

B. Type of Contract

1. The successful Offeror will be required to execute a contract for deliverables (e.g., reports, analyses) based on competitive sealed proposals, including hours and rates by professional service classification (e.g., partner, manager, association, consultant, analyst). No profit or administrative mark-up will be allowed on project reimbursable expenses, including, without limitation, postage, supplies, and travel. Travel cost parameters are provided below and Offeror’s should respond accordingly.

Subsequent to the award and within ten (10) days after the prescribed forms are presented for signature, the successful Offeror will execute and deliver to the OHA a contract in such number of copies as required by the OHA.

The successful Offeror will be required to enter into a formal written contract with the OHA in accordance with the laws, rules and regulations of the State of Hawai‘i. The stated requirement appearing elsewhere in this RFP will be incorporated and will become part of the terms and conditions of the contract.

By submission of a proposal, the Offeror warrants and represents that they have read and are familiar with the contractual and service requirements set forth in the RFP and its attachments, the provisions of which are expressly incorporated into this RFP by reference.

All proposals will become the property of the OHA. The successful Offeror’s proposal will be incorporated in the resulting contract by reference.

2. Subcontracting

No work or services will be subcontracted or assigned without the prior written approval of the OHA. No subcontract will under any circumstances relieve the Offeror of its obligation and liability under contract with the OHA. All persons engaged in performing the work covered by the contract will be considered personnel of the Offeror. All subcontracting and subcontractors must be noted in the RFP response.

3. Contract Modification

The contract may be modified only by a written supplemental contract signed by the OHA and the authorized signatory designated to sign contracts on behalf of the Offeror as designated in a corporate resolution, if applicable.

4. Additional Services and Fees

The Offeror and the OHA will negotiate for additional needed services and fees for work not described in the contract, but which may arise during the course of the contract. Any agreement will be in writing, executed by all parties, and shall be attached to the contract as a contract amendment to expire at the same time as the original contract or subsequent period.

5. Laws, Rules, Ordinances and Regulations

Reference to Federal, State, City and County laws, ordinances, rules and regulations, and standard specifications will include any amendment thereto effective as of the date of the RFP.

6. Bonds

No performance or payment bond is required.

C. Multiple or Alternate Proposals (Refer to HAR §3-122-4)

Allowed Not allowed

D. Single or Multiple Contract to be Awarded (Refer to HRS §103D-322)

Single Multiple Single & Multiple

E. Single or Multi-Term Contract to be Awarded (Refer to HRS §103D-315)

Single term (2 years or less) Multi-term (more than 2 years)

Initial term of contract: Six (6) months

Length of each extension: Up to Six (6) months, may be less than Six (6) months when it is in the best interest of the OHA

Maximum Length of Contract: Not to exceed Twelve (12) months

F. Condition for Contract Extensions

The initial period will commence on the contract start date. The following conditions must be met for an extension:

1. The Offeror experienced cost savings and has unexpended funds available that can be used to provide additional goods and services; or
2. The OHA determines there is an ongoing need for the services and has funds to extend services not to exceed six (6) months. Contract extensions will be awarded as agreed upon in the primary contract. Exceptions will be granted upon satisfactory justification such as OHA expanded scope of services; and
3. A supplemental contract must be executed prior to expiration of the primary contract; and
4. The Offeror must obtain the OHA's approval in writing.

The option to extend the contract will be at the sole discretion of the OHA. The contract will be extended at the same rates as proposed in the original proposal unless price adjustments are negotiated. Submission of a proposal constitutes acknowledgement by the Offeror that the Offeror is able and willing to contract for services for the duration of the contract period. If the Offeror is unwilling or unable to fulfill the scope of services described in the contract, the OHA reserves the right to assign the costs of re-procurement to any payment owed under the contract. These costs may include, without limitations, reproduction costs, staff time, and postage.

The Offeror will provide the requested insurance information and a completed wage certificate. The Offeror will pay the State of Hawai'i general excise tax and all other applicable taxes.

G. Contract price adjustments (other than wage rate increases)

Each proposal offered will be firm for a twenty-four (24) month period upon issuance of the Notice to Proceed.

Contract price adjustments will be limited to liability and/or automobile insurance. The following conditions must be met for the OHA to consider a price adjustment:

1. The Offeror provides adequate documentation of price increase(s), such as an insurance policy statement;
2. The increase will not exceed five percent (5%) of the original price for each budget line item; and
3. The request for increase must be reasonable and there must be sufficient funding

available to support the increase.

III. Contract Monitoring and Remedies

A. Monitoring

1. The satisfactory provision of goods and services will be monitored by the OHA Contract Administrator. Performance will be monitored on an ongoing basis by the OHA through desk monitoring and/or other methods by the OHA Contract Administrator and his/her designated representative(s).
2. Should the Offeror fail to comply with the requirements of the contract, the OHA may request a written corrective action plan, a timeline for implementation, and the responsible parties to the OHA. The OHA will monitor the Offeror for implementation of the corrective action plan. The OHA reserves the right to request regular or additional report(s) on progress towards compliance with the contract and the corrective action plan.
3. Should the Offeror continue to fail to comply with the requirements of the contract, the OHA reserves the right to engage the services of another to perform the services to remedy the defect or failure and to deduct such costs from monies due to the Offeror or to directly assess the Offeror .
4. In the event the Offeror fails, refuses, or neglects to perform the services in accordance with the requirements of this RFP and the contract, the OHA reserves the right to purchase in the open market corresponding services and to deduct this cost from the monies due or that may thereafter become due to the Offeror. If monies due to the Offeror are insufficient for this purpose, the Offeror shall pay the difference upon demand by the OHA. The OHA may also utilize all other remedies provided under the contract and/or as permitted by law.
5. In the event the Offeror is not performing the required services as contracted, the OHA reserves the right to extend the contract for intervals of less than six (6) months. During this time, the OHA will monitor the Offeror's performance and/or improvement and the implementation of its corrective action plan to determine whether the OHA will continue to contract with the Offeror.

B. Termination

The OHA reserves the right to terminate the contract without penalty for cause or convenience as provided in the General Conditions. See Attachment 7 – General Terms and Conditions.

IV. Scope of Services

A. Overview

The OHA seeks a professional services firm to conduct a follow up contract and

disbursement review of the CLA¹³ – OHA & LLC’s Contract and Disbursement Review Report, dated December 4, 2019, specifically on 38 items flagged for possible fraud, waste and abuse. The review being requested is for the Offeror, for each of the 38 items flagged for possible fraud, waste, and abuse, to make a determination as to whether cause to a reasonable certainty exists to believe that fraud, waste, or abuse, or some combination of all three, exists for each of the 38 items. Offerors must have experience with forensic, accounting, audit, and related type engagements utilizing standards in accordance with the Statement on Standards for Forensic Services, established by the American Institute of Certified Public Accountants (AICPA) Council, Forensic and Valuation Services Executive Committee, which provides guidance and establishes enforceable standards for members performing certain forensic and valuation services.

In responding to this RFP, Offerors should note the following:

1. The scope of the engagement is to review each of the 38 items flagged for possible fraud, waste and abuse from the CLA December 2019 Report, noting:
 - a. The CLA – OHA & LLCs Control and Disbursement Review Report, dated December 4, 2019, specifically on the 38 items flagged for possible fraud, waste and abuse;
 - b. The OHA Administration’s follow up as recorded in the January 2020 presented RIP, specifically Appendices C and D (refer to Appendix XX);
 - c. A review of Appendix C – OHA Addressing Possible Fraud Waste Abuse Flagged Items (32), suggesting next steps and other related closure activities;
 - d. A review of Appendix D - LLCs Addressing Possible Fraud Waste Flagged Items (6), suggesting next steps and other related closure activities;
 - e. Consider, investigate, collect, analyze and evaluate, or interpret certain evidential matter and interpret and communicate findings regarding the 38 items, in reaching a conclusion on the merits of the concern, including additional items that may not have been flagged previously from the CLA December 2019 or RIP reports.¹⁴
2. It is NOT the intent of this OHA engagement and contract, to:
 - a. **Retest** the previously selected five (5) years of transactions FY2012, FY2013, FY2014, FY2015, and FY2016; nor
 - b. **Retest** the previously selected eighty (80) contracts and fifty (50) other

¹³ As the report of the previous contractor CliftonLarsonAllen (CLA) is the subject of the follow up review, CLA is not eligible to respond to this RFP.

¹⁴ Statement on Standards for Forensic Services No. 1, American Institute of Certified Public Accountants
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financial disbursements of funds for testing and review (for OHA); nor

- c. **Retest** the previously selected thirty (30) contracts and twenty-five (25) other financial disbursements of funds for testing and review (for LLCs); nor
- d. **Select and Test** new contract and disbursement sample items.

B. Fieldwork, Work Site, Access to Records, Timeline

While the OHA has six offices on five islands in the State of Hawai`i and an office in Washington, D.C., much of the field work can be conducted from the Offeror’s business location with access to electronic records and files via established mechanism. The primary work site, and the site of field work for this engagement, will be located at 560 North Nimitz Highway, Suite 200 on the island of O’ahu - Na Lama Kukui and limited to a cumulative period of five business days on site for two contractor personnel. Additional field work may be required if the information required to make a determination as to whether cause to a reasonable certainty exists to believe that fraud, waste, or abuse exists is not contained in the OHA’s electronic records and files.

Offerors should plan to provide a draft report to the Board of Trustees mid-February 2022 and the final presentation of the report to the Board of Trustees may be in person or online via Zoom and will be determined as the work progresses, but provided no later than March 31, 2022

C. Engagement Letter & Work Plan

- 1. **Engagement Letter.** The Offeror should provide a sample engagement letter in accordance with Statement on Standards for Forensic Services No. 1
- 2. **By Phase.** The Offeror should respond to this RFP in the following Engagement Work Plan table summary, accompanied by expanded narrative, noting that the rate per hour should already include administrative burden:

Description	Activities	Deliverable(s)	Hours by Staff Type	Rate per Hour	Extended Costs
Phase I - Planning – 10%					
			Partner:		
			Manager:		
			Sr. Technical Staff:		
			Technical Staff:		
			Subtotal Phase I:		
Phase II - Review and Assessment of 38 Items – 20% draft; 20% final					
			Partner:		
			Manager:		
			Sr. Technical Staff:		
			Technical Staff:		

			Subtotal Phase II:		
Phase III - Report – 20% draft; 20% final					
			Partner:		
			Manager:		
			Sr. Technical Staff:		
			Technical Staff:		
			Subtotal Phase III:		
Phase IV - Wrap Up & Next Steps – 10%					
			Partner:		
			Manager:		
			Sr. Technical Staff:		
			Technical Staff:		
			Subtotal Phase IV:		

3. **By Staff Type.** The Offeror should respond to this RFP in the following Engagement Work Plan table summary, accompanied by expanded narrative, noting that the rate per hour should already include administrative burden:

Position Description	Phase I Hours	Phase II Hours	Phase III Hours	Phase IV Hours	Total Hours	Rate per Hour	Extended Costs
Partner							
Manager							
Sr. Technical Staff							
Support Staff							
Total Staff							

- D. The OHA Contract Administrator shall act as the contract monitor and principal liaison between the Offeror and the OHA. The OHA Contract Administrator shall assist in resolving policy questions, expediting decisions, and reviewing and approving the work performed by the Offeror.
- E. The Offeror shall comply with all applicable safety, hygiene, and physical distancing guidance from the Centers for Disease Control and Prevention (CDC), as well as with State, county, industry, and regulatory practices for safety, hygiene, and physical distancing, including standards and requirements adopted and issued by Hawaii Department of Health (DOH) or required by State and county emergency orders, rules, or proclamations related to COVID-19 (novel coronavirus).

V. Qualifications and Requirements

A. Specialized Experience:

The Offeror shall describe the specialized experience it possesses that enables the investigation engagement to be carried out in accordance with the AICPA Statement on Standards for Forensic Services No. 1.

B. Staffing:

1. The Offeror shall ensure that all personnel meet minimum licensing and experience requirements.

2. Offeror References

Each Offeror shall provide at least three (3) references from clients or project owners, including the name, address, and telephone number of the company or agency reference, and a person whom the OHA may contact. These references must have hired or contracted the Offeror within the preceding ten (10) years for services similar to the services set forth in the Scope of Work contained in this RFP.

C. Administrative Requirements

1. The Offeror shall designate a contact person who will be responsible for project oversight and for ensuring rigorous contract performance. This contact person must be able to respond to the OHA's inquiries, complaints, and problems within one (1) working day of receipt.
2. The Offeror will ensure adequate and appropriate representation at regularly scheduled meetings with the OHA and/or the OHA Board of Trustees. The OHA anticipates that in-person and virtual meetings with the Offeror's contact person will be required to oversee contract performance. In-person meetings will follow the CDC COVID-19 guidelines. Additional meetings may be required by the OHA as the OHA deems necessary. A bi-weekly progress report is expected of the Offeror upon commencement of the engagement.

D. Personnel

1. All employees or agents of the Offeror hired with respect to this contract shall be deemed personnel of the Offeror.
2. The Offeror will ensure that all personnel meet the minimum qualifications, including State licensing laws and experience requirements. The current wage rates and position class specification for personnel are available at the following addresses:

<https://dhrd.hawaii.gov/state-employees/classification-and-compensation/>

3. All staff training (such as training required to ensure that the minimum services are provided in compliance with State/Federal laws, rules, and regulations) will be the responsibility of the Offeror.
4. The Offeror will be solely responsible for the behavior and conduct of its personnel while on the OHA property. Supervision of Offeror's personnel will be the responsibility of the Offeror.
5. The Offeror will ensure the confidentiality of all information, documents, or materials viewed or discussed in performance of the work required or undertaken under the terms of this contract. The Offeror's personnel will not disclose confidential information to the general public without the express written consent of the OHA. The Offeror's personnel shall complete and sign an OHA non-disclosure agreement prior to execution of the contract and any personnel hired after execution of the contract by the Offeror must sign a non-disclosure agreement prior to commencing work on this contract.
6. During the performance of this contract, the Offeror agrees not to discriminate against any employee, agent, or prospective applicant for employment. The Offeror will take affirmative actions to ensure the equal treatment of its employees. Such actions will include the following: employment, upgrading, demotion, transfer, recruitment or recruitment advertising, layoff or termination, rates of pay or other forms of compensation, and selection for training, including apprenticeship. The Offeror will insert provisions similar to the foregoing in all subcontracts.
7. The Offeror agrees to remove any of its personnel from services to the OHA upon written request by the OHA's Contract Administrator. Upon the request for removal of any of the Offeror's personnel at the request of the OHA's Contract Administrator, the Offeror will remove that person from the job site immediately. Grounds for removal include, but are not limited to, an inability to perform their duties and responsibilities in a proper and skillful manner, being intoxicated or under the influence, engaging in disorderly or abusive conduct, or being unable to demonstrate tact or diplomacy in dealing with the public.

E. Reporting Requirements

The Offeror will be responsible for the timely submission of monthly reports as requested by the OHA.

F. Payment

1. Payments will be deliverables-based, meaning the following:
 - a. 10 % of total contract upon completion of contracting and Phase I – Planning deliverables;
 - b. 20% of total contract upon delivery of the draft deliverable in Phase II;
 - c. 20% of total contract upon delivery of the final deliverable in Phase II;
 - d. 20% of total contract upon delivery of the draft deliverable in Phase III;

- e. 20% of total contract upon delivery of the final deliverable in Phase III;
 - f. 10% of total contract upon issuance and completion of final Phase IV deliverables.
2. The Offeror will submit invoices in accordance with the deliverables-based work. Invoices for reimbursable expenses as agreed to and specified in the contract must include original invoice(s) for these reimbursable expenses.
 3. The OHA will have thirty (30) calendar days after receipt of an invoice and the satisfactory provision of the deliverables or the performance of contracted for services to make a payment. The OHA will reject any proposal submitted with a condition requiring payment within a period of less than 30 days.
 4. The Offeror will clearly indicate any adjustment made to the billing statement for work not performed.
 5. The Offeror will submit original invoices:
 - a. By electronic mail to (a) invoices@oha.org and (b) to the email address of the Contract Administrator for this contract.
 6. The OHA requires the Offeror to participate in the Automated Clearing House (hereinafter "ACH") payment processing method in order to expedite payments and to reduce the OHA's in-office staffing needs. Please contact our Accounting Department through your designated OHA Contract Administrator.
 7. All invoices submitted for payment shall reference the contract number and purchase order number assigned to the contract. Payments will be processed upon confirmation by the OHA Contract Administrator that the Offeror has satisfactorily performed its responsibilities as specified in the contract.

(END OF SECTION)

Section 3 – Proposal Format and Instructions

I. General Instructions for Completing Forms

When an Offeror submits a proposal, it will be considered a complete plan for accomplishing the tasks identified in this RFP. The Offerors' proposal must demonstrate an understanding of and the ability to meet and perform all contractual requirements listed in this RFP.

The submission of a proposal will constitute the Offeror's indisputable representation of compliance with every requirement of the RFP and that the RFP documents are sufficient in scope and detail to indicate and convey a reasonable understanding of all terms and conditions of performance of the work to the Offeror.

All Offerors shall submit their proposal via email to proposals@oha.org.

Before submitting a proposal, each Offeror must:

1. Thoroughly examine the solicitation documents. Solicitation documents include this RFP, any attachments, plans referred to therein, and any other relevant documentation.
2. Be familiar with Federal, State, and County laws, ordinances, rules, and regulations that may in any manner affect cost, progress, or performance of the work.

Proposals will be submitted to the OHA in the prescribed format outlined in this RFP. A written response is required for each item unless indicated otherwise.

Offerors may attach to their proposal supplemental literature, brochures, or other information, which may demonstrate related experience in the proposal package.

The body of the proposal should be limited to 25-50 pages, not including supplemental literature, brochures, or additional information provided as appendices or exhibits.

II. Proposal Forms

- A. The proposal forms will be completed and submitted to the OHA by the required due date and time and in the form prescribed by the OHA.
- B. Offerors will submit their proposals under the Offeror's exact legal name that is registered with the State of Hawai'i Department of Commerce and Consumer Affairs and will indicate that this is its true, correct, and official legal name. Failure to do so may delay proper execution of the contract.

- C. Offerors will submit their proposals with an authorized signature. If the proposal is not signed by an authorized signatory as shown on the corporate resolution, the proposal will be automatically rejected.
- D. A proposal security deposit is not required for this RFP.
- E. The numerical outline for the application, the titles/subtitles, and the Offeror's name and RFP identification information on the top right-hand corner of each page should be included.
- F. Consecutive page numbering of the proposal application should begin with page one (1) and end with the last numbered page of the complete and entire proposal.
- G. Other supporting documents may be submitted in an Appendix, including visual aids to further explain specific points in the proposal. If appendices are used, they should be appropriately identified and referenced.

III. Proposal Application

A. Cover Letter

A Cover Letter must be included in the proposal. See Attachment 3 – Sample Cover Letter. The Cover Letter must meet the following requirements:

1. Be printed on official business letterhead;
2. Contain a signature by an authorized signatory;
3. Contain the following statement:

“The undersigned has carefully read and understands the terms and conditions specified in the RFP BOT 2022-009, and in the General Conditions, and hereby submits the following Proposal to perform the work specified herein, all in accordance with the true intent and meaning thereof.

The undersigned further understands and agrees that by submitting their Proposal, 1) he/she is declaring his/her Proposal is not in violation of Chapter 84, Hawai‘i Revised Statutes, concerning prohibited State Contracts, 2) he/she is certifying that the price(s) submitted was (were) independently arrived at without collusion, and 3) he/she hereby authorizes the Office of Hawaiian Affairs to verify information provided in this Proposal.”;

4. Contain the true, correct, and official legal name and address of the Offeror;
5. Contain the contact person's name, telephone number, and e-mail address;

6. Contain a statement specifying the official legal status of the Offeror's entity and its taxpayer identification number; and
7. Contain a statement that the Offeror is or will be registered to do business in Hawai'i and has or will obtain a State General Excise Tax license before work under the contract commences.

B. Offer Form OF-1 and OF-2

Pricing shall be submitted on Offer Form. See Attachment 6 – Offer Form OF-1 and OF-2. The price shall be the all-inclusive cost, including the general excise tax, to the OHA. No other costs shall be honored. Any unit price shall be inclusive.

C. Acknowledgement of Addendum

By completing the Acknowledgement of Addenda form, the Offeror will acknowledge and confirm that all addenda to this RFP issued by the OHA have been received by the Offeror. See Attachment 4 - Acknowledgement of Addenda. If no addendum has been received, the Offeror will check the appropriate box on the form.

D. Experience and Capability

The OHA is requiring that the Offeror have a minimum of ten (10) years of experience on projects of similar size and nature.

1. Necessary Skills and Experience

The Offeror must demonstrate that it has the necessary skills, abilities, knowledge, and experience relating to the delivery of the proposed services. The Offeror must also provide a listing of verifiable references and experiences with projects or contracts related to the services that were provided to a government agency or private entity within the last ten (10) years. The Offeror must identify the name of the client, the nature and duration of the engagement, and the primary accomplishments achieved.

Provide a list of companies or governmental organizations to which your proposed team is/are currently providing services. If this list does not include at least five (5) entities, then provide the names of the entities for which similar services were provided. For each entity include:

- a. Term of your contract (beginning and ending dates);
- b. Brief description of the scope of work; and
- c. Name, address, and telephone number of the individual who administered your contract(s).

2. Professional References

The Offeror must provide a list of professional references for the last ten (10) years, including contact (e.g., e-mail, phone contact, mailing address) information for similar type work, description of the engagement and major deliverables, role of the contractor, and number of hours of engagement.

3. Quality Assurance, Evaluation and Resolution

The Offeror must describe its quality assurance and evaluation plans for the proposed services, including methodology. Evaluation plans must include client surveys as appropriate. The Offeror must also describe its issue escalation and resolution process as it relates to the scope of and completion of the scope of work and/or if there are disagreements between the OHA and the Offeror.

4. Coordination of Services

The Offeror must demonstrate the capability to coordinate services with other agencies and resources in the community.

5. Past Performance

The OHA reserves the right to verify the documented experience directly with the owner/contact person as submitted in the proposal. Only information that is submitted directly to the OHA in the proposal package will be considered unless the OHA seeks additional information during the RFP evaluation process. The OHA reserves the right to review and consider past performance the Offeror may have had with the OHA.

E. Project Organization and Staffing

1. Proposed Staffing

This section must describe the staff necessary and the specific time required by the Offeror to ensure the performance of the work required under this RFP. Staff titles, qualifications, and expected responsibilities must be included in the response. The Offeror must detail the proposed team's capacity to successfully plan, implement, and complete the proposed work.

2. Staff Qualifications

This section must provide the minimum qualifications including the experience and background of the staff that will be assigned to perform the work required under this RFP, including Section 2, Items V.A and V.B. The Offeror must describe the knowledge and experience of the proposed project director and/or the necessary staff including how day-to-day management requirements to

accomplish the RFP's objectives will be met. Resumes and relevant professional background/experience of each key staff position must be identified and attached.

3. Supervision and Training

The Offeror must describe its ability to supervise, train, and provide administrative direction to the staff required to perform and deliver the proposed services.

4. Organization Chart

If applicable, an organizational chart containing the position title, the name, and the full or part-time status of each staff member and to whom they will report or will supervise shall be provided.

F. Service Delivery

This section must include a detailed discussion of the following:

1. The Offeror's approach to applicable services, activities, and management requirement from Section 2, Item IV., including, but not limited to, phases, work plans of all service activities and tasks to be completed, and related work assignments/responsibilities.
2. How the Offeror's approach is the most advantageous in terms of meeting the RFP's scope of work, cost effectiveness, and reliability.

G. Financial Capacity

This section must state the status of the Offeror's current projects and its financial capacity to accomplish those projects in a timely and orderly fashion. The Offeror must state its ability to accomplish the work required under this RFP in a timely and orderly fashion given its previous and existing commitments.

H. Price Proposal

This section must include a proposed cost for the contract period(s). Include a description of the basis for the cost of performing the requested services, including professional fees by labor category, other direct costs chargeable to the contract, and general administration, overhead, and reimbursable expenses. Hourly rates provided shall be inclusive of direct costs chargeable to the contract and general administration, overhead, and ordinary reimbursable expenses.

I. Commitment to Section 2 Requirement

This section shall describe the Offeror's approach to furthering the OHA's

commitment to fulfill MBE/WBE on page 20, Section 2. Item II.A.10., Using Best Effort to Fulfill Minority/Women Business Participation.

(END OF SECTION)

Section 4 – Proposal Evaluation & Award

I. Proposal Evaluation

An RFP evaluation committee, approved by the OHA’s Chief Procurement Officer, will evaluate all responsive and responsible proposals. The evaluation of such proposals will be based solely on the evaluation criteria set out in this RFP. The evaluation committee’s primary responsibility will be to review the proposals submitted. The price proposal review will be conducted by the Procurement Officer. The review criteria will be as follows:

Evaluation Categories	Possible Points
1. Experience and Capability: Firm Up to 20 points will be awarded based on the degree to which the Offeror clearly and concisely demonstrates that it has the aggregated qualifications and experience as a whole to provide the required forensic professional services.	20 points
2. Experience and Capability: Assigned Personnel Up to 25 points will be awarded based on the degree to which the Offeror clearly and concisely demonstrates that it has assigned the personnel with the requisite knowledge and experience to provide the required forensic professional services.	25 points
3. Experience and Capability: References Up to 25 points will be awarded based on the degree to which the Offeror provided professional references that demonstrate its knowledge, skills, abilities, and experience in providing the required forensic professional services.	25 points

4. Price/Cost: Proposed Hours

Up to 10 points will be awarded based on the reasonableness of the scoped and costed engagement hours (by phases) as supplemented by the response narrative.

10 points

5. Price/Cost: Proposed Rates

Up to 10 points will be awarded based on the reasonableness of the scoped and proposed rates per hour of each of the staff members.

10 points

6. Financial Capability:

Up to 5 points will be awarded based on the Offeror's proposal which clearly and concisely demonstrates that it has the financial capacity to complete the scope of work in this RFP in a timely and orderly manner.

5 points

7. Commitment to Section 2:

Up to 5 points will be awarded based on the degree to which the Offeror clearly and concisely demonstrates their approach to furthering the OHA's commitment to the Section 2. Item II.A.10 requirement, Using Best Effort to Fulfill Minority / Women Business Participation

5 points

TOTAL POSSIBLE POINTS

100 Points

Each proposal will be initially classified as acceptable, potentially acceptable, or unacceptable. If numerous acceptable and potentially acceptable proposals are submitted, the evaluation committee may rank the proposals and limit the priority list to at least three (3) acceptable or potentially acceptable Offerors who submitted the highest-ranked proposals. If there are fewer than three (3) acceptable or potentially acceptable proposals, the OHA will not be required to hold discussion with these Offerors who submitted unacceptable proposals.

II. Mandatory Requirements

The OHA will conduct an initial review to ensure that all proposals meet the minimum threshold requirements. Each proposal will be reviewed to ensure submittal of all required attachments, certifications, forms, and narrative sections.

Statements which indicate that mandatory certification will be submitted upon contract award will be unacceptable.

III. Financial/Price Proposal Review

The financial/price proposal review will be evaluated for financial and contractual acceptability and reasonableness of the price proposal. The proposal with the lowest cost factor will receive the highest available rating allocated to cost. Each proposal that has a higher cost factor than the lowest will be assigned a lower scoring for cost.

The points allocated to higher priced proposals must be equal to the lowest proposal price multiplied by the maximum points available for price, divided by the higher proposal price as follows:

$$\frac{\text{Price of the lowest hourly rate} \times \text{Total possible points}}{\text{Price of the proposal being rated}}$$

In determining whether a proposal is responsive, the OHA will evaluate the costs and supporting documentation against realistic operational expenses.

IV. Initial Review

The Offeror's proposal will be in the form prescribed by this solicitation and will contain a response to each of the areas identified that affects the evaluation factors for award.

- A. The proposal will be evaluated to determine if the Offeror possesses the capability to successfully perform the requirements of the solicitation. The proposal criteria are:
 1. Experience and Capability;
 2. Financial Capacity and Pricing; and
 3. Commitment to Section 2/Other Requirements.
- B. Proposals will be evaluated for technical and contractual acceptability. Proposals will be prepared in accordance with the instructions given in the RFP and will meet all requirements set forth in this RFP.
- C. All proposals will be reviewed for reasonableness. All Offerors whose offer are not within the competitive range will be notified that their proposals are unacceptable, negotiations/discussions with them are not contemplated, and any revisions to their proposals will not be considered.
- D. Award will be made to the responsible Offeror whose proposal conforms to the solicitation and will be most advantageous to the OHA considering price and other factors as indicated below:

Pursuant to section 3-122-59, HAR, if for a given request for proposal there is only one (1) responsive and responsible Offeror submitting an acceptable proposal, an award may be made to the single Offeror, or rejected, if conditions in section 3-122-59(a)(1) are not met, and new requests for proposal may be solicited or the procurement may be cancelled.

- E. The OHA reserves the right to award a contract on the basis of the initial offers received without discussion. Offers are solicited on an "all or none" basis.

Failure to submit offers for all items and quantities listed will be cause for rejection. Proposals should be submitted initially on the most favorable terms of a price and technical standpoint, which the Offeror can submit to the OHA.

All proposals submitted will be evaluated on the basis of the evaluation criteria listed herein. Proposals will conform to all terms and conditions contained in the RFP. Proposals which do not conform to all requirements expressed in this solicitation may be rejected without further evaluation, deliberation, or discussion.

- F. The OHA may evaluate the quality of each Offeror's past performance. The assessment of an Offeror's past performance will be used as one means of evaluating the credibility of the Offeror's approach to work accomplishment. A record of marginal or unacceptable past performance may be an indication that the promises made by the Offeror are less than reliable. Such an indication will be reflected in the OHA's overall assessment of the Offeror's proposal. However, a record of acceptable or even excellent past performance will not result in a favorable assessment of an otherwise unacceptable proposal.

In investigating an Offeror's past performance, the OHA may consider information in the Offeror's proposal and information obtained from other sources, including past and present clients and their employees; other government agencies, including state and local agencies, consumer protection organizations and better business bureaus; former subcontractors; and others. Evaluation of past performance is a subjective assessment based on a consideration of all relevant facts and circumstances. The OHA may seek to determine whether the Offeror has consistently demonstrated a commitment to client satisfaction and timely delivery of quality goods and services at fair and reasonable prices.

The OHA's conclusions about the overall quality of the Offeror's past performance may be influential in determining the relative merits of the Offeror's proposal and in selecting the Offeror whose proposal is considered most advantageous to the OHA.

Past performance includes the Offeror's record of conforming to specifications and to standards of good workmanship; the Offeror's adherence to contract schedules, including the administrative aspects of performance, the Offeror's control of costs,

including costs incurred for changes in the scope of services; the Offeror's reputation for reasonable and cooperative behavior and commitment to clients' satisfaction; and, generally, the Offeror's business-like concern for the interests of the client.

V. Method of Award

- A. All proposals submitted will be evaluated and scored by an evaluation committee based on the evaluation criteria listed in Section 4 Proposal Evaluation and Award. Proposals shall conform to all terms and conditions contained in the Request for Proposals. Proposals which do not conform to all requirements expressed in this solicitation may be rejected without further evaluation, deliberation, or discussion.
- B. All proposals will be reviewed for reasonableness. Offerors who are not within the competitive range will be notified that their proposals are unacceptable, negotiations/discussions are not contemplated, and any revisions of their proposals will not be considered.
- C. Award will be made to the responsive and responsible Offeror whose proposal, conforming to the solicitation and will be most advantageous to the OHA with consideration to price and other evaluation criteria set out in this RFP.
- D. Pursuant to chapter 3-122-59 HAR, if there is only one responsible Offeror submitting an acceptable proposal, an award may be made to the single Offeror; rejected and new requests for proposals may be solicited if certain conditions are not met; the proposed procurement may be cancelled; or an alternative procurement method may be conducted.
- E. The OHA reserves the right to award a contract on the basis of the initial offers received without discussion. Offers are solicited on an "all or none" basis. Failure to submit offers for all items and quantities listed shall be cause for rejection. Proposals should be submitted initially on the most favorable terms of a price and technical standpoint, which the Offeror can submit to the OHA.

VI. Final Evaluation and Award

- A. The Evaluation Committee will determine the acceptable proposals and may produce a Priority List of Offerors. This priority list will consist of at least three Offerors and each Offeror may be invited to make a presentation to the committee. Once presentations are completed, a request for a Best And Final Offer (BAFO) will be made, and the evaluation committee will proceed to score the Priority List of Offerors. Only Offerors on the Priority List of Offerors are eligible to enter discussions, receive further addenda to the RFP, and submit BAFOs. The RFP Coordinator will notify the winning Offeror that they have been chosen to receive the award and will notify the other Offerors in writing that a different Offeror has been selected.

VII. Discussions - Kūkākūkā

Discussions may be conducted with a priority list of Offerors who submit proposals determined to be acceptable or potentially acceptable of being selected for award, but proposals may be accepted without discussions. The objective of these discussions is to: 1) promote understanding of the requirements set forth in the RFP and the Offeror's proposal; and 2) facilitate arriving at a contract that will provide the best value to the OHA, taking into consideration the evaluation factors set forth in this RFP. Any discussion is not intended to require an award of contract by the OHA.

(END OF SECTION)

Section 5 – Attachments

Attachment 1 - Proposal Submittal Checklist

Attachment 2 – RFP Registration Form

Attachment 3 – Sample Cover Letter

Attachment 4 - Acknowledgement of Addenda

Attachment 5 – Wage Certificate

Attachment 6 – Offer Form OF-1 and OF-2

Attachment 7 – General Terms and Conditions

Attachment 8 - 2021-2022 Hawaii State Government Observed Holidays